

Bay of Plenty Regional Councils

Situated on the North Island of New Zealand is the coastal Bay of Plenty region. Well known for its beaches, culture and lifestyle, Bay of Plenty is one of the fastest growing areas in the country and is home to over 260,000 people.

In 2010, IT security specialist Scientific Software & Systems (SSS) worked with seven of the local councils within the Bay of Plenty in conjunction with BOPLASS, the local organisation for joint procurement and shared services, to implement Sophos security products.

Councils included; Tauranga City Council, Gisborne District Council, Kawerau District Council, Whakatane District Council, Taupo District Council, Western Bay of Plenty District Council and Environment Bay of Plenty.



Business challenge

One of the first to trial and implement Sophos was Taupo District Council. Employing over 350 staff, the Council manages more than 200 computers and laptops which require anti-virus software across 31 physical offices.

Taupo District Council required a solution that would enable different computer security requirements to be managed.

For example, a laptop that is rarely on the network has different security requirements to servers. The telemetry servers in particular, which play an important role in helping Taupo District Council control and manage its waste and water resources, had unique security requirements.

“Our telemetry servers often behave in a way that can trigger the security alarm but is in fact

GOVERNMENT

Key facts

Companies

Taupo District Council
Tauranga City Council
Gisborne District Council
Kawerau District Council
Whakatane District Council
Western Bay of Plenty District Council
Environment Bay of Plenty

Location

Bay of Plenty

Number of users

2153

Solution

Sophos Endpoint Security & Control

“Sophos ensures all our servers are safe from malicious code and that means employees can access what they need, when they need it.”

Alan Wade, ICT Senior Network Administrator, Taupo District Council

normal for these types of computers” said Alan Wade, ICT Senior Network Administrator for Taupo District Council. It was important to Taupo District Council that the security solution would correctly identify threats but also enable them to manage exclusions.

“As these telemetry servers are unmanned, anti-virus security is vital.”

Technology solution

Following a consultation with Scientific Software & Systems, Taupo District Council decided to implement Sophos Endpoint Security and Control. With Sophos, the Council would be provided with reliable, up to the minute threat protection on every device.



Photo: Taupo District Council Office

Business results

For Alan Wade, the Sophos solution has given Taupo District Council a new set of tools that allows the IT team to be more accurate in protecting devices.

“We are able to manage all the different servers and laptops from a single console with Sophos. Whether it’s updating an anti-virus patch on a remote laptop or identifying a threat on a server or removable storage device, Sophos allows us to resolve issues almost immediately.”

Sophos also provides the Council with the flexibility to customise the level of security protection depending on the type of device, whether it is a laptop, desktop or telemetry server.

“Sophos ensures all our servers are safe from malicious code and that means employees can access what they need, when they need it. We trust our security solution which I think is the biggest complement you can give any security provider,” said Alan Wade

To find out how Sophos products can help protect your organisation, visit www.sophos.com/products or contact SSS on sales@sss.co.nz.



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