

# COMMUNITY OUTCOMES - TAURANGA TOMORROW

## WHAT ARE COMMUNITY OUTCOMES?

Tauranga Tomorrow's community outcomes describe the vision that people in Tauranga have for this city in the longer term – what you have told us you want it to be like here for the generations that follow. It was developed in response to the Local Government Act 2002 (LGA) requirement to work with local communities to identify community outcomes.

Tauranga Tomorrow community outcomes belong to the communities of this city. Council has a responsibility to facilitate and coordinate the community outcomes process, but cannot 'own' the outcomes.

## WHERE DID TAURANGA TOMORROW COME FROM?

Tauranga City Council and Environment Bay of Plenty coordinated the development of Tauranga Tomorrow by talking with our community and working with Tangata Whenua, central and local government, social service, education and volunteer sectors.

An interagency workshop developed eight broad themes. Outcome working teams then listened to what the people of Tauranga had to say about the sort of place they want Tauranga to be. The teams came up with actions to make things happen that the people of Tauranga said were important. The teams' ideas were then confirmed and prioritised by different groups across the community such as young people, older people, people with disabilities, Maori and Tangata Whenua to make sure we got it right.

Tauranga Tomorrow was signed off in September 2004 and, in accordance with the LGA, will be updated within six years of that date. Planning for this review will start in mid-2009.

## TAURANGA TOMORROW, SMARTGROWTH, OUR STRATEGIES AND OUR PLANS

A lot of planning takes place in councils to make sure we are doing the right things for the right reasons. A lot of this planning involves working with others to get things done.

- **SmartGrowth** focuses on how we plan for the increasing growth that our sub-region is experiencing.
- **Tauranga Tomorrow** is talking more about what sort of place those people will live in and the opportunities that will be available to them.

Council looks to these two documents for guidance when developing more detailed planning documents such as the Tauranga City Centre Strategy, the Open Space Strategy and the Integrated Transport Strategy for Tauranga. All of Council's strategies and plans support the delivery of both Tauranga Tomorrow and SmartGrowth.

## HOW TAURANGA CITY COUNCIL WORKS TOWARDS TAURANGA TOMORROW

Tauranga Tomorrow is much bigger than Tauranga City Council itself. Organisations, agencies and individuals from around the region play a part in delivering the community outcomes described in it.

Tauranga City Council's role in the Tauranga Tomorrow community outcomes process, as identified in the LGA, is to:

- Work with other organisations to enable the community to identify its community outcomes (*this was first done in 2004, and will be revisited by 2010*).
- Include the identified community outcomes in

Council's Long Term Council Community Plan (LTCCP) and Annual Plan (*this has been done from the Council's 2004-2014 LTCCP onward*).

- Contribute to achievement of the community outcomes of Tauranga Tomorrow to the extent that the Mayor and Councillors deem appropriate, and report on this in Council's annual report (*during preparation of each LTCCP, each of Council's projects are linked back to Tauranga Tomorrow and the question asked "how does this contribute to the city's community outcomes as described in Tauranga Tomorrow?" This is to ensure that everything we do aligns in some way with the community's vision of the future for our city. These projects are set out in the groups of activities section of this LTCCP document. How we went with these projects each year is reported in the groups of activities section of Council's annual report. Additionally, available results for community outcome indicators that Council directly contributes to have been reported in Council's annual report from 2006/07 onward*).
- Coordinate monitoring and reporting of overall progress towards the Tauranga Tomorrow community outcomes (*the first full Tauranga Tomorrow community outcomes progress report was published in July 2008. It included progress against all of the measures outlined in this section, not just those that Council has a direct role in. The next progress report will be published in late 2009 and will provide information for the community outcomes review in 2010*).

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Tauranga City Council also continues to work with others in our community to progress toward the community outcomes described in Tauranga Tomorrow. All of the councils in the Bay of Plenty region, including Environment Bay of Plenty, have joined together with 22 central government agencies to form the **Community Outcomes Bay of Plenty (COBoP) network**. This network identifies how different agencies can work together to make better progress towards the community outcomes identified for different districts and cities in the region. The COBoP network has also worked quite hard to ensure that each area's community outcomes monitoring process is as efficient and effective as possible.

## THE VISION OF TAURANGA TOMORROW

The vision described by the eight community outcomes of Tauranga Tomorrow is:



### WHERE WE ARE HEADED

Tauranga Tomorrow is all about our future.

The people that live, work and play here have told us what Tauranga should look like in the future.

### TAURANGA TOMORROW WILL BE



Easy and safe to move around



Built to fit our hills, harbour and coast

### TAURANGA WILL HAVE



A clean, green, valued environment



Vibrant, healthy and diverse communities



Actively involved people

### WE WILL HAVE A



Strong and sustainable economy

### WHILE



Living well, wasting less

### AND IT WILL BE



A great place to grow up

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## REPORTING ON PROGRESS TOWARDS TAURANGA TOMORROW

In July 2008 the first Tauranga Tomorrow progress report to the community was published. It was developed with input from many different agencies and groups, who are working together to deliver on the outcomes and goals of Tauranga Tomorrow. The progress report was circulated to all households in Tauranga, and is available to view on the Tauranga Tomorrow website [www.taurangatomorrow.org.nz](http://www.taurangatomorrow.org.nz).

The next progress report to the community is scheduled to be published in late 2009.

The report will again contain both information about what's happening, as well as any available updated information on the measures listed below.\* The measures were chosen by all the agencies involved as best way to track progress towards the Tauranga Tomorrow community outcomes.

\*Note that *Council's annual report* will only include available updated results for the measures to which Council directly contributes, as noted below. In contrast, updated results for all measures will be included in the next full *Tauranga Tomorrow Progress Report to the Community* which is scheduled for publication in late 2009.

The vision and indicators of progress (measures) for each of the eight community outcomes are:

### EASY AND SAFE To MOVE AROUND

#### Vision

It is easy and safe to move around Tauranga, all the different ways to travel are linked together. Cyclists, walkers and people on mobility scooters are using a network of pathways from every suburb to the city centre, local areas and facilities.



We will measure progress through:

*Things that Council has a direct role in:*

- Levels of road accidents 📊
- Traffic volumes and congestion levels 📊
- Use of public transport 📊
- Safety, convenience and affordability of public transport 😊
- Ways we get to work 📊
- Number of children biking and walking to school 📊
- Number of people walking and cycling on key routes 📊
- Ease of walking and cycling around the city 😊

*Things that Council does not have a direct role in:*

(These measures are not reported on in our annual report, but are included in the full 3-yearly Tauranga Tomorrow progress reports)

- Air pollution levels at key sites 📊

### BUILT To FIT OUR HILLS, HARBOUR AND COAST

#### Vision

Our city takes full advantage of, and fits sensitively within, its unique landscape and coastal setting. Radiating from Tauranga's vibrant city centre, a network of transportation and open space corridors connect and define a series of neighbourhoods nestled into the landscape. Each neighbourhood has defined edges and a visible character, history and identity that is reflected in its architecture, planting and streetscape. They offer people a wide choice of housing types and ways of getting around. It is very easy to walk to local shops, schools and amenities, and pedestrian activity makes our neighbourhoods feel safe. Excellent new buildings and development complement established areas, heritage and landscape features.



We will measure progress through:

*Things that Council has a direct role in:*

- Strength of our city centre – as evidenced by things such as pedestrian counts, number of dwelling units, number of employees and activities by type of business 📊
- Housing types and density 📊
- Accessibility of key services such as schools, reserves, playgrounds and local shops (perception and factual) 📊
- Sense of pride in the way our city looks and feels 😊
- Unique characteristics of the city are being maintained 😊

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- Protection of historic and archaeological heritage 📄
- Retention of character and heritage in our city centre and neighbourhood centres
- Reliability of water supply

*Things that Council does not have a direct role in:*

(These measures are not reported on in our annual report, but are included in the full 3-yearly Tauranga Tomorrow progress reports)

- Housing affordability and tenure (owning versus renting)
- Vibrant and well-used city centre 😊
- Reliability of electricity supply

## CLEAN, GREEN, VALUED ENVIRONMENT

### Vision

Tauranga is our place, a place with strong community pride and values. It is a place where our beautiful landscape and environment is recognised and contributes to our sense of place, mauri and identity. It is a place where, through working together, we can encourage others to respect and interact with nature and enjoy and cherish a wide range of native and exotic animals and plants that flourish in our city. It is a place where its natural attributes and beneficial elements are protected as the city continues to develop and grow. Tauranga is a rich natural environment, a city that we are proud to live in and grow with.

We will measure progress through:

*Things that Council has a direct role in:*

- Bathing water quality 📄



- Changes in recognised significant natural areas, including special ecological sites 📄
- Changes in land cover 📄
- Availability and use of open space

*Things that Council does not have a direct role in:*

(These measures are not reported on in our annual report, but are included in the full 3-yearly Tauranga Tomorrow progress reports)

- Ecological health of coastal and freshwater ecosystems 📄
- Soil health and stability, including stability of the fore dunes 📄
- Groups actively involved in environmental care 📄
- Rise in sea levels 📄

## VIBRANT, HEALTHY AND DIVERSE COMMUNITIES

### Vision

Tauranga is our place, a happening place full of opportunity and life. Through working together, building on our wonderful environment and celebrating our diversity and the big and little successes along the way, we have created a city with a real community heart.

We will measure progress through:

*Things that Council has a direct role in:*

- Range of recreation and leisure opportunities
- Existence of a culturally rich and diverse arts scene 😊
- Number of events and attendance at them
- Level of partnership between Maori and local



government

*Things that Council does not have a direct role in:*

(These measures are not reported on in our annual report, but are included in the full 3-yearly Tauranga Tomorrow progress reports)

- Life expectancy
- How healthy we are 😊
- Level of crime
- How safe people feel 😊
- Frequency of moderate physical activity 😊
- Involvement in community groups and voluntary work
- Level of support in your neighbourhood 😊
- Impact of diversity in the community 😊
- Respect for Maori culture 😊

## ACTIVELY INVOLVED PEOPLE

### Vision

People of all ages with a passion for Tauranga have set a direction for the future of this great city. Motivated leaders from all walks of life are working together to get things done. This sets Tauranga apart as a city that knows where it is headed and is committed to getting there. The future looks bright.

We will measure progress through:

*Things that Council has a direct role in:*

- Participation in voting
- Openness of local government meetings



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- Leaders improving the way they work together ☺
- Understanding of Council decision-making ☺
- Recognition of key leaders ☺

*Things that Council does not have a direct role in:*

(These measures are not reported on in our annual report, but are included in the full 3-yearly Tauranga Tomorrow progress reports)

- Forums or programmes to develop leaders
- Influence people feel they have in their community ☺

## STRONG SUSTAINABLE Economy

### Vision

The western Bay of Plenty sub-region is the business location of choice based on sun, sea, soil and people skills resulting in a highly productive, competitive, export-based economy.



We will measure progress through:

(All measures for this outcome will be reported only in the full 3-yearly Tauranga Tomorrow progress reports).

*Measures for this outcome are for the western Bay of Plenty sub-region (i.e. Tauranga city and district) and are the same as those used for monitoring of the sub-regional economic development strategy, SmartEconomy. They are:*

- Level of low income households
- Level of skills in the workforce
- Average household income
- Value of exports

📊 Also State of the Environment Measure

☺ Perception Measure

- Gross domestic product per capita
- Business profitability
- Business confidence ☺

## LIVING WELL, WASTING LESS

### Vision

The western Bay of Plenty sub-region is an eco-friendly paradise. A place we live, work, learn and play in a way that protects our environment. We are viewed as a national leader in clever and efficient resource and energy use, always exploring ways to reduce the impact we have on our environment. It's a great place to live.



We will measure progress through:

*Things that Council has a direct role in:*

- Amount of solid waste diverted from landfill through recycling or re-use 📊
- Organic waste and recycling programmes 📊
- Hazardous waste collection 📊
- State of the environment 📊☺
- Water consumption 📊

*Things that Council does not have a direct role in:*

(These measures are not reported on in our annual report, but are included in the full 3-yearly Tauranga Tomorrow progress reports)

- Businesses participating in environmental initiatives or programmes 📊
- Energy consumption
- Production of renewable energy units

## A GREAT PLACE TO GROW UP

### Vision

We think Tauranga is a great place to grow up. It's the lifestyle, education and career opportunities on offer that make us want to live here. We feel like we belong. We are valued, listened to, respected and are supported to achieve our goals. This is our community – a safe and happening place – a place where we have a say in our future.



We will measure progress through:

*Things that Council has a direct role in:*


- Events for young people
- Young people's participation in voting

*Things that Council does not have a direct role in:*

(These measures are not reported on in our annual report, but are included in the full 3-yearly Tauranga Tomorrow progress reports)

- Levels of youth crime
- Child safety - hospitalisations for intentional injury
- Course diversity at secondary and tertiary levels
- Level of participation in tertiary education
- Business – education partnerships that provide mentoring for young people
- Youth unemployment

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SUMMARY OF COUNCIL'S CONTRIBUTION TO TAURANGA TOMORROW								
COMMUNITY OUTCOMES (by contributing Activity Area) 	Easy and Safe to Move Around	Built to Fit our Hills, Harbour & Coast	Clean, Green, Valued Environment	Vibrant, Healthy & Diverse Communities	Actively Involved People	Strong Sustainable Economy	Living Well, Wasting Less	A Great Place to Grow Up
Airport	•					•		
Animal Services				•				
Aquatic				•				•
Arts & Heritage				•		•		•
Baypark				•		•		•
Building Services		•						
CBD & Neighbourhood Centre Revitalisation	•	•		•		•		
Civil Defence & Emergency Management				•	•	•		
Community Property Services		•	•	•		•		•
Customer Service Centre				•	•			
Democracy & Civic Services				•	•	•		•
Economic Development	•			•		•		•
Elder Housing				•				
Environmental Compliance & Monitoring		•	•	•				•
Environmental Planning	•	•	•					
Environmental Policy	•	•	•	•		•		•
Indoor Space & Active Living				•				•
Libraries				•	•			•
Open Space	•	•	•	•				•
Solid Waste			•	•			•	
Stormwater		•	•	•			•	
Strategic Property		•				•		
Support Services	•	•	•	•	•	•	•	•
Transportation	•	•		•		•	•	
Venues & Events				•		•	•	•
Wastewater		•	•	•			•	
Water Supply		•	•	•			•	