

Annual Plan, revaluation and rates

The Annual Plan is Council's budget and work plan for the year ahead, and sets the amount of rates that will be collected to pay for that year's work. The Annual Plan 2016/17 set an average rates increase of 2.2%, after growth. In 2015 we also went through the required three-yearly revaluation, where we updated the capital values of properties across the city. Your property's capital value (CV) influences the share of rates that you pay.

This means your invoice probably doesn't show a neat 2.2% rates increase from last year. If through the revaluation your property's CV went up more than most (the average CV increase was 17%), then your rates increase will also be more than 2.2%. Likewise if your CV increased by less than 17%, or if it decreased, then you'll have a smaller rates increase to pay, if any. Call the rates team on 577 7000 with any questions.

Save the trees: get your rates invoices via email

All you need is your customer number (on your rates invoice) to sign up for elnvoice. Go to 'rates' on our website, click on the green button and follow the instructions to search for your property.

Are you ready to vote?

Your elected representatives have final call on what your rates pay for. Make sure you're enrolled and ready to vote in the local elections this October. To check or update your details go to www.elections.org.nz, call 0800 36 76 56 or visit any Post Shop.



Pay your rates the easy way!

The easiest way to pay your rates is by direct debit. It is also the best way to avoid a late payment penalty. Direct debits can be set up for weekly, fortnightly, monthly, six-monthly or annual payments.

Set yourself up online and take a weight off your mind

Go to 'rates' on our website, click on the blue button and follow the prompts. If you'd like us to do it for you, just give us a call on 577 7000 and we'll assist.

Need further enticing?

Each new rates direct debit application that we receive in August 2016 will go into the draw to win \$500 off their rates, sponsored by ANZ.



Get your rates rebate sorted closer to home



If you are on a low income you can apply for a rates rebate of up to \$610 from the government. Phone us to find out if you qualify, especially if your household income is around \$30,000 per year or less.

If you received a rebate last year for your property, you'll find a new application form enclosed. Otherwise you can pick one up from the Customer Service Centre at 91 Willow Street or your local library, or download one from our website in the 'rates' section.

Once done you can post it to us, or take it to the Customer Service Centre and we will process it for you. We will also be available a step closer to home, coming to your local library in August to process rebate applications between 9.30am and 1pm on the days to the right. You will also be able to pay your rates invoice (EFTPOS, credit card and cheques only) at the same time.

AUGUST 2016

MON	TUE	WED	THU	FRI	SAT	SUN
1 Mount Library	2 Mount Library	3 Papamoa Library	4 Papamoa Library	5 Greerton Library	6	7
8 Greerton Library	9 Mount Library	10 Mount Library	11 Papamoa Library	12 Papamoa Library	13	14
15 Greerton Library	16 Greerton Library	17 Mount Library	18 Mount Library	19 Papamoa Library	20	21
22 Papamoa Library	23 Greerton Library	24 Greerton Library	25 Mount Library	26 Mount Library	27	28
29 Papamoa Library	30 Papamoa Library	31 Greerton Library				

Between 9:30am and 1pm

My rates

2016/17

What will your rates pay for this year?



* This pie chart shows the approximate distribution of \$1000 of residential and targeted rates, including water rates fixed and variable charges. It does not include how rates collected on behalf of the BOP Regional Council are spent.



Culture and Community

- Arts and heritage (Tauranga Art Gallery, Creative Tauranga, museum collection)
- Baycourt community and arts centre
- Community, civic and major events
- Community development



Libraries

- Libraries at Tauranga Central, Mount, Greerton, Papamoa and a mobile library
- Books, DVDs, e-books, audio books, newspapers and magazines
- Specialist assistance on Tauranga and New Zealand history
- Educational and cultural programmes for children and adults
- Free use of wifi and computers
- IT and internet help for adults



Parks and Recreation

- Beaches - grooming, coast care, boardwalks, signage
- Walkways, parks and reserves, Matua Saltmarsh
- Gardens (e.g. Robbins Park, roundabouts, roadsides, hanging baskets)
- Trees and weed control
- Skateboard parks
- Sportsfields - rugby, soccer, hockey etc.
- Bay Venues facilities: swimming pools (Mount Hot Pools, Baywave, Greerton, Otumoetai, Memorial pools), indoor sport centres incl. QEYC, community centres and halls, and centre-run programmes



Democracy

- Submission processes, community engagement, consultation
- Elections
- Elected representatives
- Committee meetings, policies and decisions



Strategy and Planning

- Policy and strategy development
- City planning and growth management
- Asset and infrastructure planning
- Transformational projects



Monitoring, Regulation and Response

- Environmental planning
- Building services
- Environmental monitoring
- Animal services and enforcement
- Emergency management



Stormwater

- Stormwater alleviation and achievement of the Safety Level of Service
- Minor improvements
- Pollution prevention / stormwater quality



Wastewater

- Wastewater treatment plants
- Pumping stations and network
- Odour control
- Southern Pipeline
- Wastewater main project



Water Supply

- Water processing plants
- Pipes, reservoirs and pump stations
- Management of the city's water catchment



Waste Management

- Public bins, litter collection, abandoned cars, illegal dumping and footpath cleaning
- Resource Recovery Park and Transfer Station maintenance and upgrades
- Closed landfill management
- Waste Management and Minimisation Plan programme management



Transportation

- Local roads, traffic lights, roundabouts, road sealing, street and sump cleaning
- Cycleways and road safety
- Footpaths, streetlights, mowing, signs, street furniture, bus shelters and road marking
- Transportation planning for the future



Economic Development

- funding for organisations that support the city's and the region's economy (Priority One, Tourism Bay of Plenty, Export Bay of Plenty)
- funded through targeted rate on commercial property



Our big projects for this year

The big things you'll see happening around the city or hear about this year – not all rates-funded or financed.

